

Prudential and Your Personal Data: Reliable, Protected, Secure

Prudential is committed to ensuring that personal, confidential information remains private and secure and continually invests in security tools and controls as new threats or patterns of suspicious activity are identified.

Here are some of the ways Prudential protects you.

Rigorous security against identity theft and identity fraud

- Multifactor authentication: Also known as two-step verification, this security measure creates a layered defense, making it more difficult for an unauthorized individual to access your account.
- Restricted registration: Once you register on the Prudential Retirement® participant website, you will have limited access to transactions and data until you authenticate with a new registration code.
- Customer fraud loss protection: For accounts where Prudential Retirement serves as the plan record keeper, Prudential will restore losses in those Prudential Retirement accounts that result from others' fraudulent use of personally identifiable information caused through no fault of the account holder.

Dedicated information security team

- Prudential's Information Security Office Team consists of more than 200 dedicated associates solely focused on protecting its network and data.
- The team provides 24/7 monitoring of intrusion detection and prevention systems.
- Use of anti-malware solutions designed to detect exploits.



Reliable, protected, secure. That's why Prudential has been trusted with data for nearly 20 million customers and why you can trust Prudential with yours.



Retirement products and services are provided by Prudential Retirement Insurance and Annuity Company (PRIAC), Hartford, CT or its affiliates. PRIAC is a Prudential Financial company.

© 2020 Prudential Financial, Inc. and its related entities. Prudential, the Prudential logo, and the Rock symbol are service marks of Prudential Financial, Inc. and its related entities, registered in many jurisdictions worldwide.